



CIGNA Dental

Understanding your benefits as you switch plans.

Welcome UUP Benefit Trust Fund members to CIGNA Dental. As a member of CIGNA Dental Care (our dental HMO), or CIGNA Dental PPO, we want to share some information with you about your coverage while transitioning to a new plan. Read on to find valuable information and contact numbers so you can get the most out of your benefits.

CIGNA Dental Care.

Q What if I'm undergoing treatment when I join the plan?

A Generally, root canal treatment, crown and bridge work, and dentures in progress are not covered under the CIGNA Dental Care (DHMO) plan. See the exclusions and limitations for more details. You should complete these procedures under your prior insurance plan.

Q Is orthodontic treatment in progress covered under the CIGNA Dental Care (DHMO) plan?

A An orthodontic treatment in progress contribution may be available to you. If you or your child have begun orthodontic treatment before joining the CIGNA Dental Care (DHMO) plan, call Member Services to determine if any contribution is available. The patient charges listed on your Patient Charge Schedule will not apply.

CIGNA Dental PPO.

Q What if I'm undergoing treatment when I join the plan?

A Generally, root canal treatment, crown and bridge work, and dentures in progress are not covered under the CIGNA Dental PPO plan. See the exclusions and limitations for more details. You should complete these procedures under your prior insurance plan.

Q Is orthodontic treatment in progress covered under the CIGNA Dental PPO plan?

A Orthodontic treatment in progress is a covered benefit. Benefits will be based on a PPO contracted rate for all remaining months of treatment as long as you are a member of the CIGNA Dental PPO plan. This rate will be paid until the plan maximum is reached or the treatment is completed, whichever comes first.

To speak with a CIGNA Dental DHMO or PPO representative call 1.800.481.1213.

You can also visit our web site at www.cigna.com.

Health coverage for your mouth

ANSWERS